

Report: Housing Revenue Account Business Plan 2023-28



ENVIRONMENTAL	Scores	Action	Justification	Reviewed	Recommendation	Follow up	Conclusion
GHGs	4	No action required	reduction in greenhouse gases from retrofit of existing stock to net zero reduction in greenhouse gases from decarbonisation of the fleet promotion of sustainable travel and commuting for CBH colleagues reduction of waste to landfill by supporting customers to reduce their waste and recycle more all new homes delivered on CBC land will be netzero, reducing GHG from heating and power in homes				
Air quality	2	No action required	decarbonisation of the fleet - intention to move to electric				
Sustainable Transport	2	No action required	decarbonisation of the fleet - intention to move to electric working with colleagues to reduce reliance on private petrol cars, working closely with CBC to understand sustainable travel survey				
Biodiversity	2	No action required	construction of our new build sites could have a slight negative impact on the environment, as well as extra lighting in our areas of development from new homes. We will improve biodiversity through our cleansing and estates teams work and we will improve communal spaces with tenants to identify where biodiversity gain is available and deliver within projects				
Land use change	2	No action required	Our new build programme will involve the change of use of land from brown field sites to provide new homes and also additional surplus additional land within the local plan				
Soil and waterway health	2	No action required	With our new build programme we will be implementing sustainable drainage systems (SUDS) including permeable paving. Additional provisions will be made in consideration of our net zero carbon approach including water butts				
Climate Change Adaptation	2	No action required	properties being retrofitted through the SHDF are having ground source heat pumps installed which will increase independence from external energy sources working with tenants closely to educate and support around how to keep their homes warm and use less energy				
Energy Use	2	No action required	external wall insulation will reduce the amount of energy needed to heat a home (LED lighting) decarbonisation of the fleet will need less energy to power				
Waste	-2	Review - identify possible improvements	Planning to support more community recycling and waste facilities within neighbourhoods				
Sustainable Materials	2	No action required	Homes will be constructed using the very latest construction techniques utilising sustainably sourced building materials where possible.				

SOCIAL	Scores	Action	Justification	Reviewed	Recommendation	Follow up	Conclusion
Food	0	No action required.	food banks – cost of living support				
		No action required.	improving homes for tenants and therefore their wellbeing supporting sustainable communities extra support service for vulnerable tenants				
Health	0	No action required.					
		No action required.	Increase in number of affordable homes over 5 years to help support the waiting list. Rent cap has been confirmed as 7%, which is less than inflation, supporting the cost of living crisis for customers paying their rent. Repairs transformation project work to improve repairs service for customers. Ongoing support and services for reducing homelessness in Cheltenham. Temporary accommodation provided for customers in need of this service. Retrofit of existing homes to EPC C will address insulation in lots of properties across the the town				
Housing	0	No action required.					
		No action required.	Training and education service supporting customers and their families through alternative provision. Working closely with schools to educate teachers, parents and families about benefit and money advice. Offering apprenticeships across wide remit of services				
Education	0	No action required.					
Community	1	No action required	0				
		No action required.	Significant work to build stronger and more resilient communities. Supporting customers, & involving customers in events. Community investment plans delivered in conjunction with CBH across the shared priorities for our communities				
Culture	0	No action required.					
		No action required.	Services which are digitally enabled will also be available in other ways, to maximise accessibility. Resources are available for translating across services. Interpreters are available across services when required. Improving translation services on CBH Portal to maximise assessibility of portal benefits for customers				
Accessibility	0	No action required.					
		No action required.	Training and employment service support tenants to get into work and training. CBH continues to recruit and develop apprenticeship programmes throughout the organisation				
Local Economy and Jobs	0	No action required.					
		No action required.	Continue to build trust and resolve anti-social behaviour and crime issues through collaborative and proactive working between our neighbourhood teams, CBH ASB team, with customers and other key partners such as the Police				
Safety	0	No action required.					
		No action required.	customers have many ways to engage and be heard at CBH. Groups such as TSIP and shaping services allow for regular scrutiny, consultation and focus groups have helped shaped this plan				
Democratic Voice	0	No action required.					
		No action required.	This plan will set our ambitions high while challenging our approach to celebrating and delivering equality and diversity throughout our activities and services by understanding the lived experience of underrepresented groups and those who could be discriminated against, making sure their voices are heard, difference is celebrated and that diverse needs are understood and met				
Equity	0	No action required.					